

1 LD PARTS SERVICE Warranty Policy

Turbocharger sold offers one year, unlimited mileage warranty on all turbines sold, unless otherwise noted. Please contact us if you wish to purchase an extended warranty. We only offer the highest quality parts available, but in some rare cases there are manufacturer defects. If you have a defective product under warranty, we offer options to facilitate warranty service and will send you a new replacement part. However, our warranty does not cover any labor that may be associated with the repair. In most cases, you have the following warranty service options:

- 1) You can return the warranty product to us for replacement.
 - 2) You can pay a deposit and have a replacement product shipped. When you return the item under warranty to us, your deposit will be refunded. In both cases, we pay for shipping
- Remember to include contact numbers and e-mail addresses. We will contact you for troubleshooting tips or to arrange a replacement.

2 Warranty claim

If you have a problem with one of our turbine or pump parts, we will need to consider a warranty claim. If the part has not been installed, please contact us and we will order the correct parts. The following information must be emailed or scanned and emailed prior to shipping a replacement.

1. Cover letter with your name, invoice number or date and problem. Send in the name, if sent elsewhere.
2. A copy of the original repair order from the store, clearly showing the flushing performed and any accessory parts needing replacement. Otherwise, the warranty will be rejected.
3. If other required parts have not been purchased from us, please attach a copy of the invoice for these parts or a photo of the payment or a photo from PayPal. We recommend that you contact us after uploading your documents to make sure you have received them. At this point, we can consider the complaint.

Due to the frequent contamination of the system, it is necessary to replace the oil line that supplies the oil to the pump turbine and the suction tube in order to obtain a part warranty. It is the customer's responsibility to provide proof of purchase and installation of the oil line.

Subaru Turbochargers - Due to oil starvation caused by the banjo bolt and according to the Subaru Service Bulletin, the factory oil supply banjo bolt must be replaced to qualify for warranty coverage on all Subaru turbochargers.

3 Legal Warranty Version

We guarantee that all car parts will be free from defects in materials and workmanship for the period indicated on the invoice. It starts from the date of purchase. This warranty does not cover parts unless the installation instructions are fully followed. If instructions are not available, the work should be performed by a licensed mechanic.

This warranty does not cover any expenses incurred in connection with the dismantling and / or reinstallation of the car part. In particular, this guarantee does not cover any expenses for TIME, CAR RENTAL OR OTHER PARTS not purchased from us, or ANY WORK. This warranty covers repair or replacement of parts only. This warranty is offered only to the original purchaser of the parts. This warranty does not apply and will be void if the car part sold has been damaged by abuse, misuse, accident, neglect or alteration, or if it has been repaired by anyone other than us. Your warranty will be void if the part fails due to improper installation. If a sold car part proves to be defective in material or workmanship during the warranty period, return the car part to us, postage paid, together with the sales invoice or confirmation of payment and the date of payment. The dated invoice or payment will determine if you qualify for the warranty. At our discretion, we will replace or repair the part free of charge and return it by postage prepaid.

THE EXPRESS WARRANTY SET FORTH ABOVE IS EXCLUSIVE AND NO OTHER WARRANTIES, STATUTORY, ORAL, WRITTEN, EXPRESS OR IMPLIED, INCLUDING ANY

IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS. THERE ARE NO WARRANTIES OF ANY KIND EXCEEDING THE DESCRIPTION ON THIS PAGE AND DOCUMENT. CONSUMER'S EXCLUSIVE REMEDIES FOR BREACH OF THE WARRANTY AND OUR ONLY LIABILITY ARISING FROM OR RELATING TO BREACH OF THE WARRANTY WILL BE REFERRED TO HEREIN. WE EXPRESSLY DISCLAIM LIABILITY FOR INCIDENTAL AND CONSEQUENTIAL DAMAGES CAUSED BY THE TURBINE POME SOLD VEHICLE PART.

If it is found that the turbine has been damaged by flaky material, improper balance or setting, defective material, cracks or air bolts in the material, i.e. factory defects, the turbo will be sent under warranty for free, but if the turbine is found and the oil was not replaced every 8,000 miles or a year (12 months and the oil and air filters have not been replaced or when the pump has stopped pumping oil to the turbine or when a third body has fallen inside, destroying the front edge, as we will show in the photos where the turbine will lose its balance and start to smoke or lose power, the warranty will not be taken into account and the customer will be obliged to pay for a new turbine, or if our company agrees to make a good gesture, it may be able to repair only the purchase costs of the parts that will be needed for the turbine to return to work only once and usually it is about 50% the price of the whole turbine paid at the time of purchase as part exchange if any parts of the old pneumothorax or stone or other foreign bodies, such as low oil pressure or metal particles in the oil system, are sucked in for the second time, then the turbine will be sent to the customer or the customer can buy another item for the full amount.

The turbine or pump will be disassembled and checked and everything will be documented on photos of the turbine before disassembling during disassembly and after cleaning all parts, we will be able to help find the translation why the turbine was damaged and to avoid further damage to the next turbine.

Mail for contact and sending Documents: ldpartsservice@gmail.com

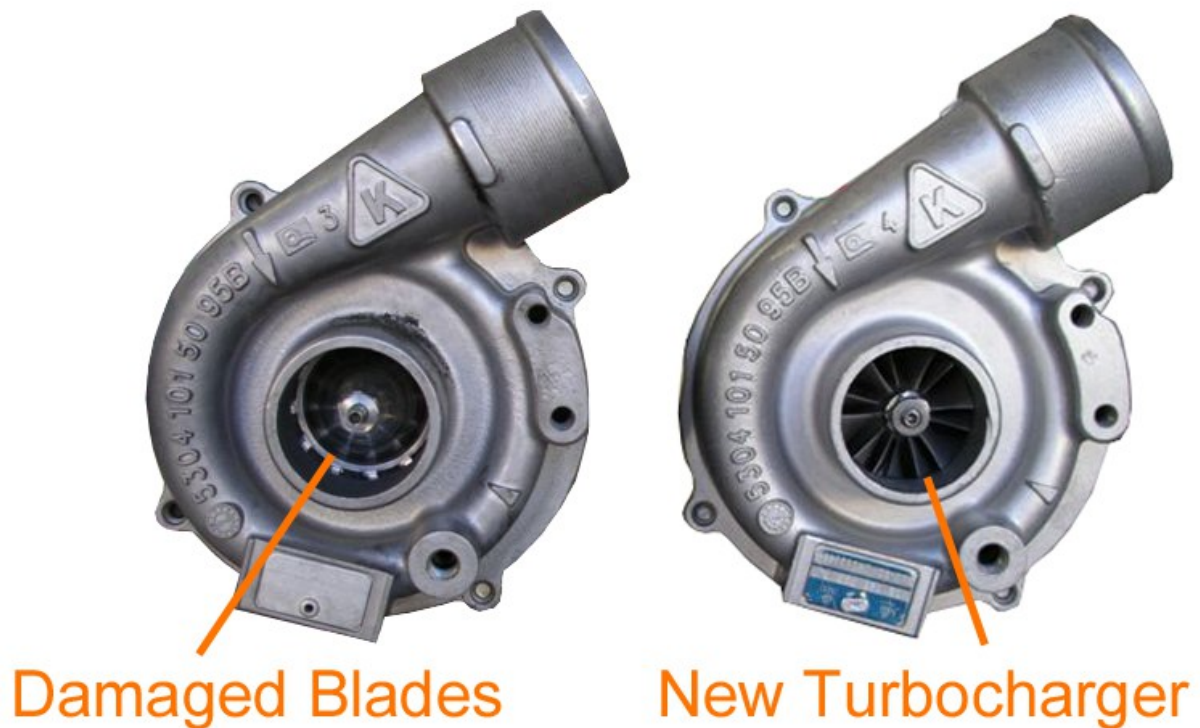
Contact phone +44 0782883979

Damage to the contaminated oil system.



Turbo damaged by impurities in the system. Compare the blades from the damaged turbo on the left with the one on the right. Failure to clean the system, including the removal and inspection of ALL oil lines, can damage the turbocharger. Damage to the blades can only be caused by dirt and will void the warranty. If you are not going to install the turbocharger correctly you should first remove all foreign matter and check the entire system, starting with the air filter box and the lines leading to the turbine.

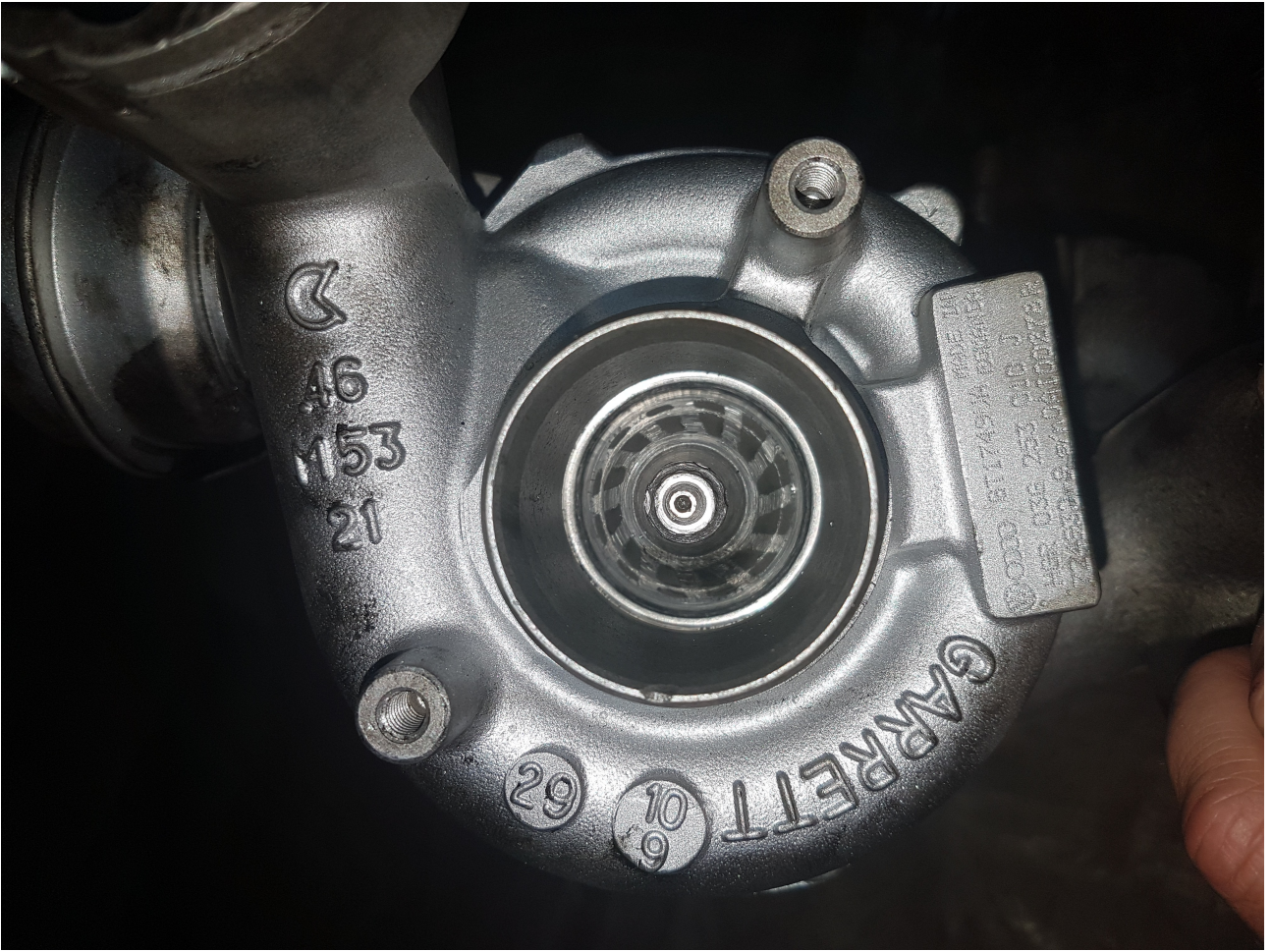
Foreign body damage



The left turbocharger has been damaged by some foreign object that has entered the system. Compared to the turbocharger on the right, which is new, the damage is clearly visible. Foreign body damage will void the parts warranty. See the image below for a close-up of the foreign body injury.



Check the old nut if it has not been left in the intercooler, because it will destroy each subsequent turbine when there is no lubrication, i.e. the oil supply tube is clogged by thick oil or dirt or the oil pump tube is clogged or the pump stops draining the oil or oil pressure, the turbine shaft will be overheated and destroyed the oil bearings will not be accepted warranty for the turbine.







Carbon carbon deposits from the piston or a foreign body such as fragments of the falling piston, ring or a glow plug, in this case we will not be able to accept the warranty.

Destroyed geometry by carbon pieces falling into the program speed easily destroys a very hard fight and the guarantee will unfortunately not be recognized after such inspection.

Always find the missing bolt, which will also mechanically destroy each subsequent turbine and always remove all cables to clean them thoroughly with an intrcooler.

